

## Complaint Data for Portfolio Management Services

**Data for the month ending – October 31, 2024**

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints more than 3 months	Average Resolution time^ (in days)
1	Directly from Investors	Nil	Nil	N.A.	Nil	Nil	-
2	SEBI (SCORES)	Nil	Nil	N.A.	Nil	Nil	-
3	Other Sources (if any)	Nil	Nil	N.A.	Nil	Nil	-
	<b>Grand Total</b>						

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### **Trend of monthly disposal of complaints**

Sr. No.	Month	Carried from forward previous month	Received	Resolved*	Pending#
1	April, 2024	Nil	Nil	Nil	Nil
2	May, 2024	Nil	Nil	Nil	Nil
3	June 2024	Nil	Nil	Nil	Nil
4	July 2024	Nil	Nil	Nil	Nil
5	August 2024	Nil	Nil	Nil	Nil
6	September 2024	Nil	Nil	Nil	Nil
7	October 2024	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

### **Trend of annual disposal of complaints**

SN	Year	Carried from forward previous year	Received	Resolved**	Pending###
1	2021-22	Nil	Nil	Nil	Nil
2	2022-23	Nil	Nil	Nil	Nil
3	2023-24	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

\*\* Inclusive of complaints of previous years resolved in the current year.

### Inclusive of complaints pending as on the last day of the year.